## Senior Management Team Meeting Outputs - 18 December 2019

Attendees: Jacqui Durkin, Chief Inspector (JD)

James Corrigan, Deputy Chief Inspector (IC)

Stevie Wilson, Inspector (SW) Joanne Jamison, FSD (JJ)

Linda Boal, CSO (LB)

Apologies: Meloney McVeigh, Business & Communications Manager (MMcV)

#### 1.0 Minutes

Minutes of the previous meeting were agreed and signed by JD.

- 2.0 Matters arising and the status of actions from previous management reviews in dealing with risks and opportunities ISO Clause 9.3.2 (a)
  - Covered in agenda.
- 3.0 Finance and Audit and information on the performance of external providers. ISO Clause 9.3.2 (c)
  - JJ distributed the papers based on the September 2019 position.
  - The budget shows staff spend unfavourable £11K. The non-staff budget shows favourable £5K year to date. The profiling in January will bring this in line with budget.
  - The capital budget allocation for 2019-20 is confirmed as £7K.
  - £20K has been released back to the Department.
  - No feedback has been received in relation to the information gathering exercises.
  - Initial planning meeting with external audit held on Monday. Pre-testing will
    commence in February and the provisional date for the audit is 4 May 2020.

## 4.0 Staff and Resource

- The tender for support in relation to the recruitment of an Inspector goes live today on ETenders.
- The Business Case to amend the Inspector pay scale is now with DoF. The Inspector recruitment exercise will follow on approval of this.
- 5.0 Business Manager Update including the effectiveness of actions taken to address risks and opportunities and opportunities for improvement ISO Clause 9.3.2 (e&f)
  - The tender exercise to procure a company to provide ISO Accreditation closes today.
  - Media training is being planned for the Cl. This may also be a requirement for other staff with the option of procuring the training through the CEF.
  - A photo opportunity with Women's Aid in support of the White Ribbon campaign is planned for 6 January 2020.
- 6.0 Media & Communications including changes in external and internal issues that are relevant to the quality management system; customer feedback received since last meeting ISO Clause 9.3.2 (b)
  - JD has asked JG to provide data on web site activity.

Action: JG

 MMcV will investigate refreshing the format and presentation of inspection reports including the use of relevant photographs with mock-ups shared for discussion with staff.

Action: MMcV

# 7.0 Inspection Programme - ISO Clause 9.1.3 (c)

- The inspection programme was discussed with no major issues to address.
- MMcV to arrange publication of the Cyber Crime review on the web site.
   Action: MMcV

#### 8.0 AOB

• There were no further points for discussion.

Jacqui Durkin

Date

Next meeting – Wednesday 15 January 2020 at 10:00am Inspector attending – Ian Cameron