NICTS Action Plan on Recommendation in CJINI Report - The Care and Treatment of Victims and Witnesses by the Criminal Justice System in Northern Ireland

Recommendation	Owner	Accepted	Proposed Action	Timescale	Progress
Operational Recommendation11 NICTS should implement arrangements to formalise 'Service Provider' input by NSPCC and VSNI on assessment of needs impacting on the Transformation Programme within 3 months of publishing.	NICTS	Yes	As part of the overall NICTS Modernisation Portfolio (previously Transformation) incorporating Estates, Digital, Service Redesign and Supporting Business Change Programmes a Stakeholder Advisory Group is to be established that would provide a forum for a wide stakeholder representation and input. Both NSPCC and VSNI will be invited to sit on this Group to ensure victim and witness's needs are taken into account for any future estate and digital plans.	September 2020	