

Areas of improvement	Detail	Responsibility	Response & Comments
	<p>The Legal Services Agency Northern Ireland and the Northern Ireland Courts and Tribunals Service should add Court of Appeal cases to the Legal Aid Management System/Integrated Courts Operation System interface so that the Legal Services Agency Northern Ireland have a daily record of cases and their progress as this would assist with forecasting (paragraph 3.85).</p>	<p>Joint NICTS and LSA</p>	<p>Accepted</p> <p>NICTS have established that this recommendation can be achieved without major changes. The IT infrastructure to provide for this in the interface is already in place. LSA are currently in the early stages of IT contract changes and have indicated they require some time to scope the impact and test the out workings of the change to the interface.</p> <p>LSA have confirmed that the current interim arrangements in place are sufficient for forecasting purposes at this time.</p> <p>NICTS will review the position with LSA in November 2022 and will work collaboratively to implement the recommendation by agreement as soon as practicably possible thereafter.</p>