

Care and Treatment of Victims and Witnesses by the Criminal Justice System in Northern Ireland

Operational Recommendation 12

PBNI working in partnership with DoJ and NIPs in consultation with Victim Support Northern Ireland, should seek agreement and manage the effective delivery of promotional plans by the VIU where the outcome is to increase enrolment across all schemes

PBNI Action Plan

1. Establish baseline for registration with each scheme (PRVIS, PBNI VIS and MDO) by September 2020.
2. Convene a working group comprising relevant staff from PBNI, NIPS, DoJ and VSNI who should agree a figure by which the baseline should increase. Given the impact of the covid pandemic on sentencing Courts, maintaining the current registration for 2020 – 2021 and indeed beyond is deemed realistic.
3. The working group should agree a delivery plan, involving PBNI Communications Dept, NIPS Communication Department and VSNI Communications. This should detail a campaign to increase the number of users registered with VIS which has the outcome of having better informed and supported victims, through increased usage of the VIS. An increased focus on the online registration facility needs to form part of this delivery plan. The details should be agreed by end of Q2 and forwarded to AD for victims for approval.
4. PBNI with VSNI will develop a specific action plan bespoke to ECO's
5. The various partners will provide monthly update reports to the PBNI lead to ensure adherence to the agreed action steps.

It should be noted that PBNI have already undertaken extensive work to increase the number of registrations with PBNI VIS.

15.07.2020