

Freedom of Information Officer,
Criminal Justice Inspection Northern Ireland,
Block 1, Knockview Buildings,
Stormont Estate
Belfast
BT4 3SJ.

21 June 2021

Email: [REDACTED]

Our reference: FOI 150621/044

RE: Request for information under Freedom of Information Act

Dear [REDACTED],

Thank you for your recent Freedom of Information request submitted via email to Criminal Justice Inspection Northern Ireland (CJI) on 15 June 2021.

Our understanding of the information you have requested is as follows:

- The name of the technologies and version used to supply each of the following services: HR; Payroll; L&D; Finance; Procurement and Contact Centre; and
- if any of the specified services are outsourced, if so, the name of the organisation the services are outsourced to and the contract end date. The services you specified were HR; Payroll; L&D; Finance; Procurement and Contact Centre

In response to your request I can confirm the following information is being released.

Question 1

CJI maintains its own HR information on its own computer network which is provided by the Northern Ireland Civil Service (NICS) Enterprise Shared Services IT Assist Platform. HR files maintained by CJI are a mixture of Microsoft Word and Microsoft Excel documents.

CJI does not hold information on the technologies used by the NICS Enterprise Shared Services IT Assist Platform.

CJI does not operate its own Payroll. CJI's Payroll services are provided via its sponsor Department the Department of Justice using the NICS HRConnect platform. CJI does not hold information on the technology or versions used to provide this platform.

CJI utilises the NICSHR LInKS system to support the provision of electronic learning and development (L&D) for staff. CJI does not hold information on the technology or versions used to provide this platform.

CJI's financial services are provided under a Service Level Agreement by Financial Services Division, Department of Justice. CJI uses the Enterprise Shared Services AccountNI platform for its transactional processing. CJI does not hold information on the technology or versions used to provide this platform.

In respect of procurement, CJI adheres to PGN 04/12 and undertakes procurement under £5,000 internally on a value for money basis. Procurement undertaken which exceeds £5,000 is carried out by way of tender utilising the eTendersNI platform. CJI does not hold information on the technology or versions used to provide this platform.

CJI does not operate a contact center and does not use or access technology for this purpose.

Question 2

Payroll, L&D, finance, and procurement services are provided to CJI by the NICS via its sponsoring Department, the Department of Justice.

CJI does not hold information on the arrangements or contracts the NICS has in place to deliver these services on its behalf.

HR services required by CJI are provided internally.

CJI does not operate or use a contact centre.

I hope this information satisfies your request. Should this not satisfy your request for information, please contact in the first instance CJI's Freedom of Information Officer.

Their address is Freedom of Information Officer, Criminal Justice Inspection Northern Ireland, Block 1, Knockview Buildings, Belfast, BT4 3SJ or email info@cjini.org.

Yours sincerely,



James Corrigan
Chief Executive
Criminal Justice Inspection Northern Ireland